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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Novaes et al. Confirmation No.: 4280
Serial No: 09/584,638 Examiner: Unassigned
Filed: 05/31/00 Group Art Unit: 2756
Title: METHOD, SYSTEM AND PROGRAM PRODUCTS FOR ORDERING
LISTS OF SERVICE ADDRESSES TO PROVIDE LOAD
BALANCING OF A CLUSTERED ENVIRONMENT

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I hereby certify that this correspondence is being
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on April 12, 2002.

Blanche E. Schiller RECEIVED
Blanche E. Schiller, Esq.
Attorney for Applicants APR 25 2002
Reg. No. 35,670

Technology Center 2100

Date of Signature: April 12, 2002

To: Assistant Commissioner for Patents
Washington, D.C. 20231

Preliminary Amendment

Dear Sir:

Applicants respectfully request that the following
amendments be entered, prior to examination of the above-
referenced application.

04/24/2002 MBERPE 00000064 090463 03584638

01 FD:103 900.00 CH
02 FD:102 420.00 CH

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